

Wings Case Study for a large NGO - M V Foundation

The Company

M.V. Foundation (MVF) began as an institution and research on issues relating to social change and transformation in 1981. But in 1991 it began focusing on abolition of child labour and making education available to all children. It has, to its credit, the achievement of having helped over 600,000 children move away from labour and go to school. Today, it is the largest NGO in India with presence in 125 districts across the country.

The Challenge

MVF's administrative office is in Secunderabad where it maintains all its centralized accounts. It has several 'branches' where accounting is also done and sent to the central office for consolidation.

Two important activities of MVF are:

- collection of funds from organizations around the world and utilization of these funds for espousing causes in field of literacy, eradication of child labour, etc.
- providing the account of expenditure to donors.

It was essential that such information was collated accurately from its accounting system and furnished to the donors in a timely manner. This was proving to be challenging.

Because its activities are largely in rural areas across India, internet connectivity is usually deficient. Getting data online is, therefore, more of a challenge.

MVF had no control over the systems and its usage at remote locations since the systems were locally deployed. Getting data consolidated from the individual locations was time-consuming, difficult and happened late, when it had lost its relevance.

Project Objectives

MVF decided to deploy Wings Accounting and Wings Central to setup a centrally managed system which enabled immediate consolidation of its data. The objectives were:

- A centralized system which was integrated across remote locations and across functions.
- A system which was easy enough so that its not very technically savvy users in branches use it without difficulty.
- A system which imposes discipline and minimises errors and leakage
- A system which enables getting real time information and reports – both for management use and for external reporting to donors.

Solution Architecture

The solution was deployed as under:

- Wings Central, *Offline*, the multi-branch software, was deployed at the central office.
- Wings Accounting was deployed at the central office and as a Satellite system at branches.

Wings Accounting

Wings Accounting takes care of all the accounting needs of MVF. In particular:

- It allows project-wise accounting to be done so that project-wise reports are generated for analysis and submission to donors
- Multi-currency facility in Wings enables reporting to donors in their own currency
- Each donor has different requirements for reporting. Wings_____ easily enabled changing data to suit the requirements donor-wise.
- Expenditure is controlled online and constantly compared to budgets and targets.

Centrally Administered

Wings Accounting has been centrally administered. All users, across the organization, are 'created' at the central office with defined rights to enter data and take reports only relevant to them. The system has been used to ensure that users have only those rights which they should and no more.

Most users are denied rights to centrally consolidated reports which are reserved for management at the central office.

The users at branches get access to all the data that is required to manage their activities smoothly and not having access to critical data which management does not want them to access.

This facility is of immense use and enables MVF to ensure that the system is secure.

Offline System

Wings Central *Offline* enables branches to maintain their accounts locally on their own systems. Branches use ordinary broadband connections to connect to the central server (which is on a static IP) every evening for a short time. During this time, the local systems synchronise with the central server easily in the background.

This facility is of great use since reliable connectivity is not available between the head office and the branches for a pure online system.

It is because of this facility alone that MVF is able to consolidate data over the internet without having to copy data manually. It is able to take consolidated reports whenever required, easily.

Reports and Analysis

Apart from the standard reports already available. Wings has helped the user design reports as per their individual preferences. All this was possible with powerful yet simple report designer.

Conclusion

Wings has helped M V Foundation by providing critical real-time information it needs to manage the multi-branch organisation without difficulty.

Client Comments

Says Mr. Naren Sankranthi, Chief Coordinator (Administration) about Wings: "The accounting program introduced last year is very friendly and adaptable to the different requirements of the donors. Wings team was very supportive and did expert handholding during the transition phase,

which I think, is important for successful implementation. The reports are very robust and easy to format and change. We are very satisfied with Wings.'